

Dani Ignatious

📍 Lutherstraße 83, 06110 Halle (Saale), Germany

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Nationality: Indian | 🌐 Date of Birth: 26/09/1992

Languages: English (Fluent), German (A2 – learning), Hindi, Malayalam

Professional Summary

Experienced and results-driven IT professional with over 9 years in technical support, cloud infrastructure, and DevOps automation. Proven ability to deploy and manage secure, scalable environments in Microsoft Azure, implement CI/CD pipelines, and automate operations using PowerShell, Terraform, and Azure CLI.

Currently based in Germany with a valid residence permit and actively learning German (A2 → B1). Known for analytical troubleshooting, proactive monitoring, and driving operational efficiency.

Core Skills & Tools

Cloud Platforms:

Microsoft Azure, Azure VMs, VNet, Load Balancers, Storage Accounts

DevOps & Automation:

Azure DevOps (CI/CD), PowerShell, Terraform, ARM Templates, Azure CLI

Security & Monitoring:

Azure Security Center, Key Vault, Azure Monitor, Log Analytics, RBAC, Azure AD

Systems & Servers:

Windows Server (2008–2016), Active Directory, RAID, DHCP, Citrix

Tools & Support:

ServiceNow, BMC Remedy, HP SM9, TeamViewer, Microsoft Lync

Endpoint & Troubleshooting:

Outlook PST, Symantec, McAfee, VPN, Citrix, Patch Management

Professional Experience

Accenture Solutions Pvt. Ltd. – Bangalore, India

Technical Support Specialist | Feb 2020 – Jun 2024

- Provisioned and configured Azure resources: VMs, VNets, Storage, Load Balancers
- Designed and maintained CI/CD pipelines using Azure DevOps
- Automated deployments with PowerShell, Terraform, and Azure CLI
- Monitored cloud environments via Application Insights and Azure Monitor
- Configured RBAC, Key Vault, and implemented security policies
- Resolved infrastructure incidents and ensured compliance with cost/governance policies

Accenture (via Magna Infotech) – Bangalore, India

System Engineer | Feb 2017 – Feb 2020

- Delivered L2 technical support for enterprise environments
- Troubleshoot Citrix, VPN, and endpoint protection issues
- Managed Active Directory, server deployments, RAID, and DHCP configurations
- Ensured patch compliance and antivirus enforcement

Hewlett Packard Enterprise (via Samartha Infosolutions) – Bangalore, India

System Engineer | Aug 2015 – Nov 2016

- Provided technical support for hardware, networking, and Outlook issues
- Administered Symantec/McAfee, Windows Servers, and client imaging systems
- Supported remote clients using TeamViewer and Microsoft Lync

Wipro Technologies (via Skypro Technologies) – Bangalore, India

IT Support Engineer | May 2014 – Aug 2015

- Delivered L1–L2 desktop and network support (VPNs, VLANs, DNS, DHCP)
- Handled Active Directory accounts, hardware setup, and printer/modem support
- Used SCOM for proactive monitoring and reporting

Education

Bachelor of Computer Applications (BCA)

Bharathiar University, Coimbatore, India | 2016 – 2018

Diploma in Computer Hardware Maintenance

State Board of Technical Education, Thrissur, India | 2010 – 2013

Languages

- English – Fluent
 - German – A2 (actively progressing toward B1)
 - Hindi, Malayalam – Native
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Additional Information

- Currently based in Germany with a valid residence permit
- Open to on-site, hybrid, or remote roles in Halle, Leipzig, Magdeburg, or across Germany/EU
- Ready to join teams focused on cloud transformation, automation, or IT infrastructure support